

How Altinity helps Castle leverage the power of ClickHouse®

COMPANY NAME:

Castle

ABOUT THE COMPANY:

Castle is a B2B SaaS company in the FinTech market segments. They offer a fraud and risk management platform helping their clients discover, investigate, and mitigate fraud.

“ The buy-in was Robert (CEO) **sharing all his knowledge in [Altinity's] webinars**. I learnt most about ClickHouse from his talks and **I knew I could trust you**.

PROBLEM

Self-host or managed service?

Castle was impressed by the analytic capabilities of ClickHouse, but they faced a common dilemma: whether to self-host or opt for a managed service.

“ We were looking into modern OLAP databases and discovered that **ClickHouse exceeded our expectations**. If we decided to self-host ClickHouse, we'd have a lot of downtime because we lack such a deep knowledge of ClickHouse in-house.

SOLUTION & RESULT

Leveraging the power of ClickHouse with Altinity.Cloud

[Altinity.Cloud](#)® allows Castle to leverage the power of ClickHouse for their applications without worrying about infrastructure. Altinity provides 24x7 support with enterprise SLAs with Altinity.Cloud, meaning that decades of ClickHouse expertise is instantly added to Castle's team.



Increase in time to value



Increase in expertise

“ Altinity is world-class at managing ClickHouse and solving problems. We decided that the additional markup is **well worth** it for the experience you [Altinity] provide. Many times we had issues where we upgraded ClickHouse to a new version or tried to use a new feature that turned out not that stable. **Altinity's support has always been amazingly fast** at troubleshooting issues and recommending solutions.